



Dear Parent

You may have read about the global ransomware outbreak.

Ransomware is a type of malware - Software designed to infect your computer for malicious intent.

Ransomware can look like an innocent program or an email with 'clean' looking attachments. As soon as it gets its access to the computer system, it starts spreading. Ransomware locks the system or files and restricts the user from accessing these. A ransomware writer thereafter demands money before allowing access to or decryption of files.

We thought you would be interested to know what measures we have put in place here at Bishops to reduce the risk to all our users. The boys have been shown how to keep their machines up to date in terms of the updates that are centrally distributed.

We have notified the boys that it is **crucial** that they run **Windows Updates** on their laptops as soon as possible.

Their machines are configured to receive these updates automatically and Windows will schedule updates and prompt them to shut down and install. We have asked them to check their devices to see if there are updates that need to be installed and to shutdown and restart their machines so that these updates can be run.

If they have not run **Windows Updates** in a while it could take a long time for ALL outstanding updates to be pushed through. If this is the case then we have suggested that they run these updates at home today as they may need to run overnight.

Further information about Ransomware and how to run **Windows Updates** can be found on our HelpMeOnline website on our College Intranet.

<http://learning.bishops.org.za/ictsupport/>

Regards

The IT Team

inspires individuals

Camp Ground Road • Rondebosch • 7700 • Cape Town • South Africa PRINCIPAL: Guy Pearson
TEL: 27 21 659 1000 FAX: 27 21 659 1013 EMAIL: guypearson@bishops.org.za WEBSITE: www.bishops.org.za



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